



*Posted July 20, 2009*

**EFFECTIVE AUGUST 18, 2009**

## **NOTICE**

### **V-DIRECT DEBIT CALLING SERVICE**

- Beginning August 18 the V-DIRECT debit calling service will allow offender friends and family to add funds directly to an offenders phone account.
- Direct calling and prepaid collect calling will continue to work as they do today
- For debit calls dial 1+10 digit phone number. Collect calls will continue to be placed by dialing 0+10 digit number.
- The cost of each debit call will be deducted from the offenders debit account. A two minute minimum balance is required for a call to be placed.
- An offender can check debit account balance using any offender phone by dialing "118".
- Rates for debit calls and **prepaid** collect calls will be the same.
- Friends and family members can place funds on an offenders phone account at <http://www.debitcalls.com>. This site can also be accessed from the DOC internet sit at <http://wadoc.debitcalls.com>. Friends and family can also call 1-866-669-9975.
- Funds placed on an offenders account can be used to place international phone calls. To place an international call dial 011+ county code+city code+number.
- The V-DIRECT debit account funding minimum is \$25.00. The maximum is \$200.00.
- **On August 18, 2009 the funds necessary to make one free 20 minute debit call within Washington State will be deposited in each offender's debit account. Free call funds will also be provided on August 1<sup>st</sup> of subsequent years. Additional funds can be added to the free call funds to make out of state and international calls.**